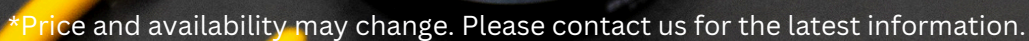


Inspection, Quick Service, Overhaul, and Polishing

Inspection, Quick Service, Overhaul, and Polishing



YOUR ULTIMATE DESTINATION

TO BUY AND SELL LUXURY GOODS

Luxehouze is the leading marketplace with collections spanning a wide range of luxury goods from the world's most prestigious brands—exquisite timepieces, stunning jewelry, coveted Hermès bags, high-end beauty products, and more. Our collections are available both on our digital platform and at our boutiques in Singapore, Jakarta, and Surabaya.

We've built our reputation on a foundation of authenticity and value. Every item on our platform is meticulously authenticated by experts and offered at the best market price, ensuring that you receive nothing but the finest. To top it off, our five-star services ensure you get a true luxury experience tailored to your personal requirements.

As part of our ongoing commitment to elevate your luxury experience, we're proud to present **LuxeCare Watch Service**. Our team of highly skilled watch experts offers a comprehensive range of services, including meticulous inspections, thorough overhauls, expert polishing, and efficient quick services. With LuxeCare Watch Service, we ensure that your timepieces receive the same level of attention and expertise that you've come to expect from Luxehouze, maintaining their beauty, accuracy, and value for years to come.





SWISS BRAND-TRAINED EXPERTISE

Experience the confidence that comes from having your timepiece cared for by experts trained under the rigorous standards of renowned Swiss watchmakers, ensuring meticulous attention to every detail and unparalleled skill in using Swiss-grade equipment.



QUICK SERVICE TIME

Our commitment is to combine speed with meticulous care, so you can enjoy your timepiece again as soon as possible. For routine maintenance, we pride ourselves on quick turnarounds. When your watch requires a complete overhaul or extensive restoration, we typically complete the work within only 3-7 weeks*.

*The process might take longer if it includes replacing parts that need to be pre-ordered.



1-YEAR SERVICE WARRANTY

Our one-year service warranty provides you with peace of mind, knowing that excellence is assured long after the service is complete. Should any issues related to the original diagnosis arise within the year, we are committed to repairing or replacing any damaged parts to ensure your timepiece continues performing at its best.



MASTER ARTISANS: THE HEARTBEAT OF LUXEHOUZE



At Luxehouze, our expert team embodies excellence in watch servicing and polishing. Our skilled technicians combine extensive experience with a passion for horology, dedicated to restoring timepieces to perfection.

Their meticulous attention to detail and deep understanding of watch mechanisms ensure your treasured timepiece receives unparalleled care. With Luxehouze, your watch is in the hands of highly skilled, passionate artisans committed to preserving its beauty and function.

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HOW TO MAKE AN APPOINTMENT

1 MAKE AN APPOINTMENT

Contact us to schedule a watch service at one of our boutiques in Singapore, Jakarta, or Surabaya.

2 COME FOR INITIAL INSPECTION

Visit our boutique so your watch can go through a thorough evaluation by our watch experts.

3 WAIT FOR A COST ESTIMATION

After assessing your watch, we'll provide a detailed cost estimation for the required services.

4 PAY A DOWN PAYMENT

To proceed with the service, a 50% deposit is required. The deposit covers initial service costs.

5 SIT BACK AND RELAX

Wait as your watch undergoes a meticulous service process performed by our highly skilled experts and is restored to its optimal condition.

6 PICK UP AND COMPLETE YOUR PAYMENT

Once your watch is ready, visit us to collect it and pay the remaining balance.

SERVICE TYPES

INSPECTION



A thorough examination of your timepiece to identify potential issues and ensure optimal performance. This preventive service includes checking for wear, assessing water resistance, and verifying timekeeping accuracy. Regular inspections can significantly extend a watch's lifespan and maintain its value.

SERVICE TYPES

QUICK SERVICE



Efficient maintenance solutions for common watch needs, performed without extensive disassembly. This service includes battery replacements for quartz watches, strap or bracelet adjustments, and minor repairs. Quick services help maintain daily functionality and comfort without the time investment of a full overhaul.

SERVICE TYPES

OVERHAUL



A comprehensive service that involves complete disassembly, cleaning, and reassembly of the watch movement. This process includes replacing worn parts, lubricating components, and precisely adjusting the mechanism for optimal timekeeping. An overhaul is typically recommended every 3-5 years to maintain the watch's longevity and performance.



SERVICE TYPES

POLISHING

A cosmetic service that restores the watch's exterior appearance by removing minor scratches and blemishes. Options range from light buffing for subtle refinement to full polishing for a dramatic restoration of shine. While enhancing aesthetics, polishing should be done to preserve the watch's original lines and value.

COST OF SERVICES

Starts from

Brand	Model	Service / Overhaul	Polishing		Quick Service		Sticker Protection Film	Inspection (T&Cs apply)
			Light	Full	Battery Replacement	Straps Adjustment		
Richard Mille	RM 005 / 10 / 29 / 30 / 35 / 55 / 007 / 07 / 37 / 16	Rp40,000,000		Rp22,000,000		Rp0	Rp3,390,000	Rp1,500,000
	RM 011 / 11-01-02-03 / 32	Rp56,000,000						
	Additional: Lasering / Adding Gold	Price Upon Request						
Patek Philippe	All models	Rp24,000,000	Rp1,900,000	Rp6,600,000	Rp830,000	Rp0	Rp3,390,000	Rp1,500,000
Audemars Piguet	All models	Rp17,100,000	Rp1,800,000	Rp4,800,000	Rp1,800,000	Rp0	Rp3,390,000	Rp1,500,000
Rolex	All models	Rp10,600,000	Rp3,400,000	Rp4,000,000	Rp460,000	Rp0	Rp3,390,000	Rp1,500,000
Panerai	All models	Rp5,300,000	Rp1,800,000	Rp4,000,000		Rp0	Rp3,390,000	Rp1,500,000
Omega	All models	Rp14,500,000	Rp1,600,000	Rp6,800,000	Rp760,000	Rp0	Rp3,390,000	Rp1,500,000
FM	All models	Rp4,000,000	Rp2,300,000	Rp4,400,000	Rp420,000	Rp0	Rp3,390,000	Rp1,500,000
Hublot	All models	Rp4,600,000	Rp1,800,000	Rp2,800,000	Rp420,000	Rp0	Rp3,390,000	Rp1,500,000
Tag Heuer	All models	Rp4,900,000	Rp1,800,000	Rp3,200,000	Rp420,000	Rp0	Rp3,390,000	Rp1,500,000

Terms & Conditions:

1. All prices will be finalized after the inspection process and confirmed with a price estimation.
2. A price estimation will be provided after the watch is dropped off to the LuxeCare team.



LUXECARE SERVICE WARRANTY



Our 1 Year Service warranty covers recurring problems related to the original diagnosis throughout the warranty period. This ensures your timepiece maintains its impeccable performance and gives you peace of mind long after your initial service.

The warranty, however, does not extend to:

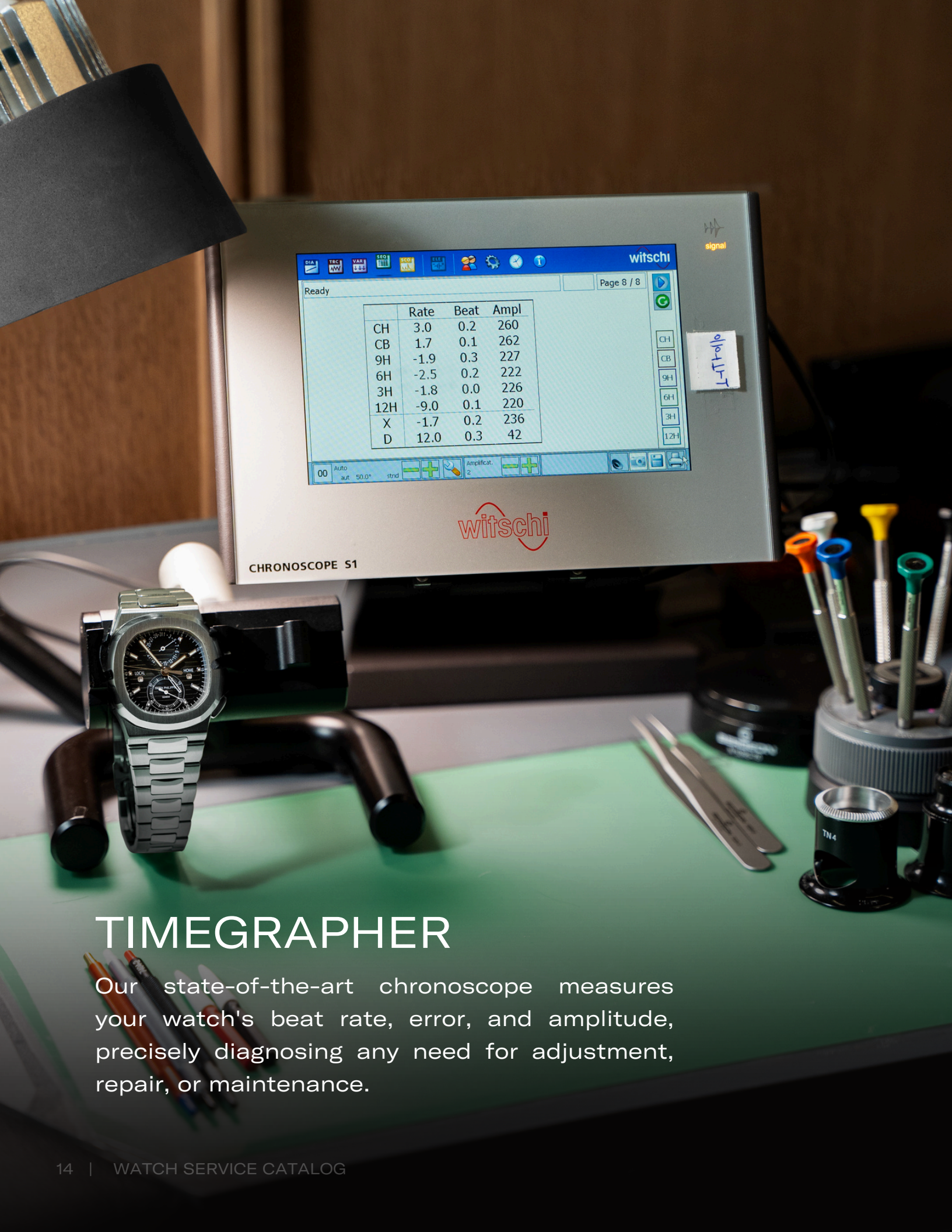
- 1.** Parts, basic services on quartz watches, water damage, shock damage, abuse, or any handling that goes beyond the intended use of the timepiece,
- 2.** Consequential and incidental damages, such as watches that run inaccurately or experience issues due to abuse or misuse by the wearer, including but not limited to impacts, dents, crushing, and scratches,
- 3.** Cracked, scratched, or broken crystals, as well as water damage, and
- 4.** Repolishing after any form of polishing service.

For pre-owned watches, please note that the warranty will be void if a service is performed, the product is opened, or any parts—other than the strap or bracelet—are added by a third party.

A detailed photograph of various watchmaking tools and components arranged on a dark, reflective surface. In the upper right, a large, silver-colored mechanical press or lathe is visible. To its left, a black tray holds several circular watch components, including what appear to be case backs and movement plates. In the center, a small, open black box contains several gold-colored watch parts. To the left of the center, a circular holder contains several thin, metal rods with colorful, knurled handles (red, pink, green, blue, orange, and white). In the foreground, a variety of tools are scattered, including a pair of yellow-handled pliers, a black-handled screwdriver with 'No. 7403' and 'NO. 2834 C' markings, a yellow-handled screwdriver, a pair of tweezers, and several small, cylindrical metal components. A black, grid-patterned block is also visible on the right side. The overall scene is well-lit, highlighting the precision and craftsmanship of the tools and components.

PRECISION CRAFTSMANSHIP WITH CUTTING-EDGE TOOLS

We understand that precision is key in the world of watch service and polishing. To achieve the highest standards of quality, we utilize state-of-the-art tools and equipment.



TIMEGRAPHER

Our state-of-the-art chronoscope measures your watch's beat rate, error, and amplitude, precisely diagnosing any need for adjustment, repair, or maintenance.



WATERPROOF TESTER

This modern device uses compressed air and extremely sensitive sensors to accurately measure your watch's water resistance under high pressure.



MICROSCOPE

Our microscope enables detailed examination of gears, screws, and jewels, identifying wear or misalignment to ensure flawless performance.



LUXEHOuze